

City of Sanger Catalog of Enterprise Systems

Vendor	Product	Purpose	Data Type	Primary Custodian	Data Collection Frequency	Data Collection Update
Lutz & Company	FTR Gold	Audio Recorder	Public Meeting Recordings	City Clerk	As needed	As needed
City of Foster City	CalOpps	Position Recruitments	Application Tracking	City Clerk	As needed	As needed
Accela	GoRequest	CRM-Citizens Engagment	Service Request Tracking	City Manager's Office	Varies	N/A
Accela	GoEnforce	Work Order/Case Management	Code Enforcement Cases	Code Enforcement Div	As needed	N/A
Energov	Energov	Building Permits	Applicant & Project Data	Building Official	Daily as needed	Daily as needed
Tyler Technologies	Eden	Utility Billing	Account Tracking System	Finance Department	Daily	Daily
Tyler Technologies	Eden	Accounts Payable	Vendor/Invoice/Payment Tracking	Finance Department	Daily	Daily
Tyler Technologies	Eden	Accounts Receivable	Billing Tracking	Finance Department	Daily	Daily
Tyler Technologies	Eden	Purchasing	Major purchasing tracking	Finance Department	Daily	Daily
Tyler Technologies	Tyler Cashiering	Cashiering	Payment System	Finance Department	Daily	Daily
Tyler Technologies	Energov	Business License	Business License System	Finance Department	Daily	Daily
Tyler Technologies	Eden	Payroll	Employee records	Finance Department	Daily	Daily
Corelogic	MetroScan	Database of property information	Real Estate related data	Finance Department	As Needed	As Needed
OpenEdge	PayPros Merchant Services	Accept Utility Payments	Credit/Debit Card Information	Finance Department	As entered by payee	As entered by payee
Westamerica Bank	First Date FD130	Accept Payments	Credit/Debit Card Information	Finance Department	As Needed	As Needed
Lexipol	Fire Policy Manuals	Fire Policies	Online Policy creation/editing	Fire Department	As needed	As needed
Vermont Systems	RecTrac	Recreation management	Customer information and calendar	Recreation Supervisor	As needed	As needed
Microsoft	Exchange	Email	Email / Calendar / Contacts	Unity IT	As needed	As needed
Microsoft	Server 2012R2	File Storage	General Electronic Files	Unity IT	As needed	As needed